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Trinity Software Announces Major Enhancements to FIRESTORM™ Recurring Orders (Auto-Ship) Management

FORT WORTH, TEXAS, January 13, 2004 - Trinity Software, Inc., a software development and consulting company with corporate offices in the Dallas-Fort Worth area, announces several major enhancements to recurring orders (auto-ship) management in *FIRESTORM™, its innovative business management solution for the Direct Sales and MLM Industries.

To provide more flexible recurring order management for members in the field and for corporate staff, Firestorm™ now includes fully dedicated web and in-house screens to manage all aspects of a recurring order. For field reps logged into their replicating website member area, a setup wizard walks them through each step of a new recurring order setup thus minimizing user configuration errors. Both the field and in-house staff can quickly update existing auto-ships and change shipping address, order contents, payment information, shipper type and next ship date. Multiple auto-ships can be configured and activated/deactivated at any time. Complete history logs are auto-generated and viewable.

Corporate management also has a complete suite of auto-ship reports included to track and manage volume, orders per day and generation errors (with cause). Automated emails are sent to members when a recurring order is generated and tells them the error reason when an order fails – such as a credit card decline. Corporate staff can also configure which catalogs and individual products are eligible for recurring orders.

Companies with a Firestorm™ license and a support agreement will receive the new enhancements at no charge.

Wayne Hinkle with Trinity Software said that more companies are utilizing the auto-ship program as a qualification incentive and are thus generating more recurring orders in their business models. “We recognize that companies want complete management of auto-ship programs and we have provided functionality that addresses all aspects of MLM corporate and field needs”, Wayne said. “Trinity Software continues its commitment to help companies manage their business on a quality, feature rich system with minimal custom programming”.

**FIRESTORM™ is a complete software management solution for the direct sales and network marketing industry. It is designed to streamline and enhance every aspect of a direct sales business and provides a total software solution for the needs of rapidly growing companies. Visit their web site at www.trinitysoft.net or contact Trinity Software's corporate offices at 817-293-6277 to arrange an immediate demo.*